# **BOD Meeting Minutes**

Harrison Holiday Park Association Zoom Meeting Wed. Sept. 27th 2023 @ 6:00pm

#### **Board Members:**

# Present:

| President      | Letti Forsyth   | Treasurer        | Kelly Stanoffsky |
|----------------|-----------------|------------------|------------------|
| Vice President | Linda Costain   | Special Projects | Curtis Litle     |
| Secretary      | Frances Toebert | Park Liaison     | Larry Sargeant   |

# Absent :

| Park Safety and Enhancement | Ron Wallace |
|-----------------------------|-------------|
|-----------------------------|-------------|

# Staff:

# Absent due to evening meeting:

| Head Caretaker      | Frank Fong      |
|---------------------|-----------------|
| Assistant Caretaker | Roland LaCompte |
| Office Administor   | Lynn Gordon     |

### Items for discussion:

- 1. Meeting Called to Order: 6:06 pm
- 2. Additions to Agenda: None
- 3. Approval of Agenda: Approved
- 4. Approval of past BOD meeting minutes:
  - Aug. 27th, 2023: Approved via email 9/26/23.
  - Sept. 2<sup>nd</sup>, 2023: Approved
- 5. Staff Reports (See Schedule B):
  - Caretakers Report Special Projects was able to address questions regarding the report.
     Action Item: Special Projects to follow up with Caretaker and report back to board on what actual process was to clean out 3 storm drains.
  - Office Admin Report The Treasurer shared that our office administrator has reported she is still addressing member's concerns regarding the new rule requiring the member's lot number being added on their liability insurance policy. She is remaining consistent with requesting an updated copy. Action: BOD to provide more education to be sent out to members on this subject.
- 6. Board of Directors reports (See Schedule B):
- Winter Security Update (Treasurer): The winter security meeting has been scheduled for Sat. Sept. 30<sup>th</sup>, 2023, at 9:30am. All winter security members have been notified.

- Winter Internet Update (Treasurer): Cut off for requesting winter internet through the off season was Sept. 15<sup>th</sup>, 2023. The Treasurer will confirm winter internet lots with Shaw by Sept 30<sup>th</sup>, 2023.
- 9. Next steps regarding the office building (Special Projects): Plywood has been removed and safety film has been added to the glass on the front windows in front of the Office Administrator desk area for safety. The Office Building has had minimal settling over the past year, possibly due to the original windows not being properly installed. Action: Special Projects will continue to investigate and to review under the building with the Caretakers to have some foundation cracks to be filled.

#### 10. In Camera meeting

In Camera meeting started: 6:46 pm Sept 27/23

In Camera meeting Ended: 7:15 pm Sept 27/23

- **11. Laundry Room access (Special Projects and Park Enhancement):** Special Projects and Park Enhancement/Safety are strongly recommending that access to the laundry room remain inside the park to maintain members' safety accessing this amenity. They are proposing maintaining the walkway between the Caretakers house and the new location of the Assistant Caretakers trailer to allow for that option. The treasurer confirmed additional funds are still available under the approved budget for the Assistant Caretaker relocation project. It was agreed that providing a fenced walkway is preferable for the safety of the members in the park. **Action:** Special Projects will obtain an estimate to ensure the cost remains within the budget.
- 12. Caretaker's Winter Maintenance and Projects Budget update (Liaison): Liaison has requested a budget update so Winter Maintenance and Projects can be discussed and scheduled with Caretakers. Action: Liaison, Special Projects, Park Enhancement and Safety, and Treasurer will schedule a separate meeting to discuss.
- Front Gate Update, exit options and Security Cameras (Special Projects): Discussion included placing Security Cameras at the front entry and exit gates to be looked in to, for the 2024-25 budget.
   Action: Special Projects to bring pricing forward for 2023/2024 budget.
- **14. Update re Emergency Response Document (Enhancement):** Special Projects reported on behalf of Park Enhancement and Safety as he was unable to attend the meeting. Looking into WHIMIS and first aid for staff. Emergency Response Document continues to be developed. Safety Training for the staff and the Park Emergency Response Document are all going to be reviewed this winter in preparation for Spring when the park reopens.
- **15. Update re confidential files project (Privacy Officers):** Member PIPA files are approximately 50% completed and are projected to be completed by the end of November.
- 16. Digital Sign Board (Park Enhancement and Safety): Discussion was held regarding replacing the old member information board by the kid's clubhouse with a Large Screen TV with a recirculating message.
   Action: Special projects and Park Enhancement/Safety to confirm if electricity and cabinet will protect TV from the elements and report back to the BOD at next meeting.
- 17. HHPA 50<sup>th</sup> Anniversary and Social Committee (President): Social Committee has requested to host the 50<sup>th</sup> Anniversary. Plan is for Summer instead of Fall, as Oct. is the actual anniversary, and more people will be in the park. Action: President to request action plan and budget from the Social Committee prior Jan. 2024 for consideration.

- **18. Well Pump (Special Projects):** Reported that one well head needs to be extended. Discussed the value to the membership to activate the second well pump. **Action:** Special Projects to get quotes from contractors for next meeting.
- 19. Boat Storage (Liaison): The extension to the current Boat Storage area needs to be completed this winter. Discussion included funds required to complete this project and clean-up of boat storage area.Action: Treasurer requested an estimate to complete this project which the Liaison will provide.
- 20. 50 Amp Upgrade (Special Projects): Special Projects discussed the feasibility of a 50 AMP upgrade to the park can this be done over time? And what kind of costs are we looking at? Action: Special Projects to speak with a member about research he has already done on this subject and report back to board at the next meeting. Caretaker is proposing to start updating some site power plugs to Winter GFI covers in phases each Winter. Action: Special Projects to investigate cost of this is within current budget.
- **21. Speeding, Parking, Weeding and Noise Complaints (President):** President is recommending we review these rules over the winter with plan to provide more transparency to all members in how infractions will be managed. Discussion included reminders via Email, Facebook and in meeting packages. Concerns have been shared by members regarding the use of e-bikes and e-scooters in the park. Action: BOD will further investigate this prior to the Spring GM.
- 22. Kids Club Update and non member updates (President): Discussion held regarding kidz club and non member volunteers. IE what we will require for these volunteers working with our children. Discussion was also held regarding the need for a review of the kidz clubhouse requiring some winter work to get it cleaned up inside. Action: President and Special Projects to review building. President and Treasurer to review volunteer requirements.

#### 23. Update re alternate RV roof structure proposal committee (Liaison):

Tabled

#### 24. Correspondence:

#### Incoming

- Aug 7 Member motion XXX Aug. 13 - Sale of Lot - XXX Aug. 14 – Agenda – XXX Aug. 14 - Important Bylaw Change – XXX Aug 14 - Meeting Minutes and Financial – XXX Aug 17 – Petition for Agenda for AGM – XXX Aug. 18 - Re: XXX - XXX Aug. 18 - Condition of Sale – XXX Aug. 18 – Dangers Dead Branches – XXX Aug. 19 – September Meeting – XXX Aug. 19 & 20 – Sale of Lot – XXX Aug. 19 – Reporting Disgusting Behaviour – XXX Aug. 21 – Following up – Lot 163 Tracey Newton Aug. 21 – Tree Request – XXX Aug. 24 – Social Club – XXX Aug. 24 - Proxy - XXX Aug. 25 – Speeding– XXX
- Aug. 26<sup>th</sup> Family Emergency – XXX Aug. 27<sup>th</sup> – Dirt Bike – XXX Aug. 27<sup>th</sup> – Memo Harrison Holiday Park – XXX Aug.  $29^{th}$  – Lot for sale – XXX Aug 29<sup>th</sup> – Tent Offence – XXX Aug. 30<sup>th</sup> – Memo Harrison Holiday Park– XXX Aug. 30<sup>th</sup> – Kids Club Painting – XXX Sept. 1<sup>st</sup> – Tow Truck Speeding – XXX Sept. 1<sup>st</sup> – Ideas for Consideration – XXX Sept. 3<sup>rd</sup> – Kids Club – XXX Sept. 3<sup>rd</sup> – AGM Minutes – XXX Sept. 4<sup>th</sup> - Racial Slur by member – XXX Sept. 4<sup>th</sup> – Complaint – XXX Sept. 5<sup>th</sup> – Complaint against a member – XXX Sept. 5<sup>th</sup> – No Subject – XXX Sept. 6<sup>th</sup> – AGM Sept. 2<sup>nd</sup> – Concern– XXX Sept. 7<sup>th</sup> – Dog Park Grass – XXX Sept. 9<sup>th</sup> – Negative Remarks – XXX

Sept. 9<sup>th</sup> – Grass – XXX Sept. 10<sup>th</sup> – Pool Closure – XXX Sept. 17<sup>th</sup> – Stop the Noise – XXX

### Outgoing

Aug. 13 - Sale of lot– XXX Aug. 17 – Tree Request – XXX Aug. 18 - Important Bylaw Change – XXX Aug 18 - Meeting Minutes and Financial – XXX Aug. 19 - Complaint of 220 using power tools – XXX Aug. 19 - Condition of Sale – XXX Aug. 21 – September Meeting – XXX Aug. 20 – Sale of 186 Dogwood – XXX Aug. 22 - Re: Don Grant – XXX Aug. 23 – Dangers Dead Branches – XXX Aug. 23 – Agenda – XXX Aug. 23 – Following up – XXX Aug. 23 – Dangers Dead Branches – XXX Sept. 17<sup>th</sup> – Complaint of Lot – XXX Sept. 21<sup>st</sup> - Advertising memberships of Facebook – XXX

Aug. 23 - Fan/Air running lot – XXX Aug. 23 - Wasp Nest on Lot – XXX Aug. 23 - Disabled Key Pass – XXX Aug. 24 – Exit Gate – XXX Aug. 27 – Proxy – Lot – XXX Aug. 30<sup>th</sup> - Memo Harrison Holiday Park – XXX Sept. 1<sup>st</sup> - Memo Harrison Holiday Park – XXX Sept. 22 – Reporting Disgusting Behaviour – XXX Sept. 25<sup>th</sup> – Grass – XXX Sept. 25<sup>th</sup> – Grass – XXX Sept. 26<sup>th</sup> – AGM Minutes – XXX Sept. 26<sup>th</sup> - No Subject – XXX Sept. 26<sup>th</sup> - Advertising memberships on Facebook – XXX Sept. 26<sup>th</sup> – Family Emergency – XXX

#### 25. Next Board Meeting: Park Board Room Oct. 21<sup>st</sup> 9am. 26. Meeting Adjourned: 9:18 PM.

# Minutes Prepared by Frances Toebaert, Secretarty

#### Schedule B

#### **CARETAKERS REPORT – Frank Fong** SEPTEMBER 2023

- 1. Modify fence for new electrical on #103.
- 2. Install gutter downpipe around office.
- 3. Install gutters on storage shed by garbage cans.
- 4. Closed pool and winterized pool washrooms.
- 5. Rolands's trailer moved to new location.
- 6. Work on new location on going
- 7. Clean up old location.
- 8. Cleaned out 3 storm drains in front of the office.
- 9. Removed plywood off office windows and reinstalled blinds.

This report does not include regular duties.

# OFFICE ADMIN REPORT - September, 2023 – Lynn Gordon

There were reminder 35 letters for liability insurance sent out September 13, 2023

Reminders for October 2023 24 letters were sent out September 13, 2023

Just a note: Even though with every email sent out I put in the updated rule where the lot number and park address are to be on the form and there has been nothing but arguments with members and insurance agencies. Is there something else that should be added?

Please note the following: The update regarding liability insurance. was voted in July 29, 2023 5. Each membership must maintain a minimum of one million dollars (\$1,000,000.00), year-round, liability insurance for their site(s).

It is the members responsibility to ensure a current valid copy of proof of liability insurance, which includes the HHP park address and site number, is provided to the HHPA Office each year upon renewal of their policy.

*Please have the above noted on your policy added. Thank you* 

- There are 7 boat stalls not being used.
- There is 1 site for the scheduled meeting appointment on September 30<sup>th</sup> @9am Confirmed 199 Evergreen Oval
- There are currently 35 sites for sale.
- There are 3 outstanding payments for cleanup the gate cards have been deactivated.
- There is a new list that I do not have amounts for.
- There are 5 outstanding payments for the internet.
- From the AGM are there any changes to the Rules and Regulations?
- Does not include any daily office duties.

Thank you very much for taking the plywood off the windows. It is great to have sunlight again! Lynn

# Schedule C

#### **Special Projects Report - Special Projects Litle:**

- Front gate was repaired and put back into operation.
- Removal of plywood window covering in office was completed.
- Roland's trailer will be to its new location on Sept 23.

#### Treasurer Report – Kelly Stanoffsky

- Ongoing work is being done with the Office Administrator regarding Monthly updates to Members Liability Insurance and those that are non-compliant. We currently have a large list of members that we are contacting to get additions/corrections to their policy wording to include the park location address and the member site number.
- As we head into the final month before the park closes for the season. I would like to remind members that the weeds are already growing at a great pace. Please bring some salt to your site and give the ground a good covering before you close up to assist in slowing down the fall growth.
- Reminder to the board and membership that November to March is the time of year when our 3 staff take their vacation during the park Winter Closure.
- I have been working with individual members that are reaching out with difficulties with their internet to get the issues resolved with our Shaw Rep. If members are still having billing issues and being invoiced please send an email to <u>bulkaccountinquiries@sjrb.ca</u> and cc <u>treasurer@harrisonholidaypark.com</u> so I can try to assist if possible.
- Shaw Internet will shut down automatically on October 31, 2023, and members are not required to
  return any equipment it stays in their trailer. Shaw will activate all accounts again on April 1, 2024.
   Billing for the 2024 2025 season will be due for those Bulk Internet members at the same time as the
  2024-2025 dues.

- Winter Security packages have been prepared to hand out to the members selected Saturday September 30<sup>th</sup>, 2023 at 930am in the clubhouse
- Snapshot of Budget VS Actual Financials on July 31,2023 were reviewed with this new board.

**ACTION ITEM:** Treasurer to meet with Liaison and President to review budget further re Winter Project spending.

| 1                                      |  | Budget                   | Snap Shot Qtr 1           |  |
|--|--|--------------------------|---------------------------|--|
| 2                                      |  | May 1 2023 - Apr 30 2024 | May 1 2023 - July 31 2023 |  |
| 3                                      |  |                          |                           |  |
| 4                                      | REVENUE  |                          |                           |  |
| 5 Total Dues based on budget \$1660.00 | Annual Dues (410 lots x \$1478.50)                                 | 606,185.00               | 606,185.00                |  |
| 6                                      | Special Assessment - Shaw Cable (410 lots x \$181.50/7 months)     | 74,414.00                | 74,415.00                 | gone up based on contract 5%   |
| 7 NEW Income                           | Shaw Internet (Individual Member Bulk 5 year program)              | -                        | 32,028.40                 |  |
| 8                                      | Interest Income  | 5.000.00                 | 3,767,83                  |  |
| 9                                      | Laundry  | 2,700.00                 | 1,042.00                  |  |
| 10                                     | Site Transfer Fees   | 1,000.00                 | 300.00                    |  |
| 11                                     | Speeding Tickets and Fines   | 600.00                   | 2.303.50                  | Includes fines for weeding   |
| 12                                     | Winter Hydro   | 10.000.00                |                           | Includes \$9,600.00 Winter Security fees   |
| 13                                     | Boat Storage Fees  | 3.000.00                 | 1,400.00                  |  |
| 14                                     | Misc Revenue   | 1,546.00                 | 1,415.00                  | gate cards, lot listing fees, guest camping  |
| 15                                     | Other Income Kids Program  | 200.00                   |                           |  |
| 16                                     | TOTAL REVENUE  | \$ 704,645.00            | \$ 722,856,73             |  |
| 17                                     |  |                          |                           |  |
|  | EXPENSES   |                          |                           |  |
| 18                                     |  |                          |                           |  |
| 19                                     | 5% of Dues - Contingency   | 30,309.25                | 30,309.25                 |  |
| 20                                     | Wages (EI, Cpp, Tax, Vac Pay, Benefits + 3% raise + 1% Xmas Bonus) | 154,506.00               | 43,350.19                 |  |
| 21                                     | Office Expenses  | 6,000.00                 | 1,753.91                  | Includes new computer for caretakers & new office telephones   |
| 22                                     | Accounting Services  | 6,000.00                 | -                         |  |
| 23                                     | Bank Charges/Misc charges  | 900.00                   |                           | adding interac machine to office including fees  |
| 24                                     | AGM and Board Expenses   | 3,000.00                 | 664.87                    |  |
| 25                                     | Boat Storage Expansion   | 3,000.00                 | 1,575.00                  |  |
| 26                                     | Legal Expense  | 3,800.00                 |                           | Includes filing of Land Owners Transparency Act documentation, BC Society Annual Report &<br>BC Society Bytaw Registration |
| 20                                     | Maintenance - General  | 6,000.00                 | 619.40                    | Do booking bytan neglocation   |
| 28                                     | Maintenance-Water System   | 10.000.00                | 3.094.71                  | sait & propane to run system & annual maintenance of system AJ Pumps \$1200  |
| 29                                     | Maintenance - Building   | 19,000.00                | 549.81                    | Includes further inspection fees for office foundation/ park opening clean   |
| 30                                     | Maintenance - Equipment  | 2,800.00                 |                           | Caretaker House new washing machine  |
| 31                                     | Replace/Repair Electrical  | 2,500.00                 | 2,040.50                  |  |
| 32                                     | Maintenance - Paving   | 5,800.00                 | -                         |  |
| 33                                     | Maintenance - Clubhouse  | 7,300.00                 |                           | swipe card system to match gate card system for clubhouse doors \$7300.00  |
| 34                                     | Garbage Removal  | 9,000.00                 | 5,724,75                  | anpe da a opacin la matar gale da a opacin la dadicade acora or coc.co   |
| 35                                     | Washroom Supplies  | 4,200.00                 |                           | \$2000 propane balance supplies  |
| 36                                     | Washroom Maint/Repairs   | 3,000.00                 | 208.57                    |  |
| 37                                     | Pool - Maint/Repairs/Chemicals                                     | 9,200.00                 | 3,444,56                  |  |
| 38                                     | Equip/Tool - Rentals/Purchase                                      | 3,500.00                 |                           | Includes purchase of cement saw  |
| 39                                     | Maintenance - Hydro  | 2.000.00                 | 1.554.95                  |  |
| 40 NEW Expense                         | Electrical Repairs   | 2,000.00                 |                           | Underground Electrical repairs to Evergreen Oval & back area of Park/Mlami River Area                                      |
| 41                                     | BC Hydro   | 92,300.00                | 31,712.96                 |  |
| 41                                     | Fortis Gas   | 9,500.00                 | 1.694.42                  |  |
| 42                                     | Shaw Cable   | 75,920.00                |                           | higher than Shaw Income above as this number includes winter cable fees  |
| 44 NEW Expense                         | Shaw Internet (Individual Member Bulk 5 year program)              | 10,520.00                | 11.838.40                 | region when even a second we are the network investory when it cools inco  |
| 44 NEW Expense                         | Telephone/E-mail Equipment/Security Cameras/Cell Phones            | 11,600.00                | 3,288.66                  |  |
| 45                                     | Sever Maintenance  | 2.500.00                 | 3,200.00                  | Need to hire company to be cleaning perimeter drains budget to do 1-2 each year  |
| 40                                     | Insurance - Buildings/Equipment/Volunteers                         | 43.395.00                |                           | 20% Increase approx  |
| 47 48                                  | Property Taxes   | 105.000.00               |                           | 12% Increase approx  |
| 48                                     | Vilage HHS Sewer/Water   | 52,524.00                |                           | 7 % Increase approx  |
| 42                                     | vilage fillio oewel/tvalei   | 52,524.00                | 49,320.32                 | г и писаос аррох   |

#### Harrison Holiday Park Association DRAFT Budget May 1 2023 - April 30 2024

#### Harrison Holiday Park Association DRAFT Budget May 1 2023 - April 30 2024

| 50                         |                       | Tractor - Repairs & Maintenance   | 3,000.00                      | 294.18     |  |
|----------------------------|-----------------------|---|-------------------------------|------------|--|
| 51                         |                       | Vehicle - Repairs/Maintenance/Fuei  | 10,000.00                     | 2,254.29   |  |
| 52                         |                       | Insurance - Vehicle   | 1,600.00                      | 1,579.00   |  |
| 53                         |                       | Tree Cutting/Removing & Wind Damage   | 22,000.00                     | 1,260.00   |  |
| 54                         |                       | Landscaping/Grounds/Plants (Park Enhancement)   | 2,500.00                      | 4,342.47   |  |
| 55                         |                       | Dog Park Expense  | 500.00                        |            | dog bags & smaller garbage bin & smaller garbage can bags      |
| 56                         | NEW                   | Park Safety & Equipment   | 2,000.00                      | -          | First Ald Kit replenishment/ Emergency Exit Signage            |
| 57                         |                       | Lighting & Electrical (Park Enhancement)  | 4,500.00                      | -          | LED Conversions Lites, Electrical                              |
| 58                         |                       | Kids Program - Expense  | 1,800.00                      | -          |  |
| 59                         |                       | Website & Email Expense   | 2,500.00                      | -          | Go daddy email addresses and Website domain fees               |
| 60                         |                       | TOTAL EXPENSES  | 704,645.00                    | 382,488.15 |  |
| 61                         |                       |   |                               |            |  |
| 62                         |                       | BUDGET SHORT/OVER   | 0.00                          | 340,368.58 |  |
| 63                         |                       |   |                               |            |  |
|                            |                       |   |                               |            |  |
| 64                         |                       | Contingency Fund Expenditure to be spent in budget year May 1 2023 to   |                               |            | Contingency Amount   |
| 64<br>65                   | 1                     | Contingency Fund Expenditure to be spent in budget year May 1 2023 to<br>Assistant Caretaker Trailer Relocation & Upgrades to Well head   | April 30 2024<br>\$ 20,000.00 |            | Contingency Amount<br>Approved by membership at April 2023 SGM |
|                            | 1                     |   |                               |            |  |
| 65                         | 1                     | Assistant Caretaker Trailer Relocation & Upgrades to Well head  |                               |            |  |
| 65<br>66<br>67<br>68       | Phase 2 Bathroom Reno | Assistant Caretaker Trailer Relocation & Upgrades to Well head  | \$ 20,000.00                  |            |  |
| 65<br>66<br>67<br>68       |                       | Assistant Caretaker Trailer Relocation & Upgrades to Well head<br>Frater Health Identified and timelined to remove trailer over weilhead by Dec 31 2023   |                               |            |  |
| 65<br>66<br>67<br>68       | Phase 2 Bathroom Reno | Assistant Caretaker Trailer Relocation & Upgrades to Well head<br>Frazer Health Mentified and Einstined to remove trailer over wellhead by Drc 31 2023<br>Satellite Washroom Renovation Phase 2   | \$ 20,000.00<br>\$ 20,000.00  |            | Approved by membership at April 2023 56M                       |
| 65<br>66<br>67<br>68<br>69 | Phase 2 Bathroom Reno | Assistant Caretaker Trailer Relocation & Upgrades to Well head<br>Preer Health identified and timelined to reneve trailer over wellheid by Doc 31 2023<br>Satellite Washroom Renovation Phase 2<br>Septembre Multipa I cades Showers & Muss Showers & Ange in Well  | \$ 20,000.00                  |            | Approved by membership at April 2023 56M                       |
| 65<br>66<br>67<br>68<br>69 | Phase 2 Bathroom Reno | Assistant Caretaker Trailer Relocation & Upgrades to Well head<br>Preer Health identified and timelined to reneve trailer over wellhead by Doc 31 2023<br>Satellite Washroom Renovation Phase 2<br>Septembre Multipel 1 (ades Showers & Must Showers & Ange in Well | \$ 20,000.00<br>\$ 20,000.00  |            | Approved by membership at April 2023 56M                       |
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